Dear Provider,

Physicians Health Plan (PHP) is continuously reviewing ways to improve our claims processing accuracy and consistency. PHP is implementing an automated clinical editing solution, ClaimsXten Select. This will apply to all claims processed by PHP on or after June 10, 2019, to ensure correct coding.

This automated functionality will assist in evaluating the accuracy of submitted CPT® and HCPCS codes and allows specific edits for professional and facility type claims. This solution compares submitted claims to many national standards such as the American Medical Association (AMA) CPT® coding guidelines. If the submitted coding does not meet current guidelines, the software applies appropriate clinical edits. It is designed to detect coding patterns, such as unbundling, integral procedures, and mutually exclusive procedures.

 Here are some of the key changes:

- Medically Unlikely Edit (MUE): Identifies claim lines where the MUE has been exceeded for a CPT/HCPCS code with MUE adjudication indicator (MAI) =1, 2 or 3, reported by the same Provider, same Member and same date of service
- Therapy reduction in a none hospital setting: identifies claim lines that pay 100% of the procedure with the highest RVU's and reduces other therapies
- Revenue Codes that require HCPCS codes: this edit identifies facility claims where revenue codes are required to be submitted with a HCPCS or CPT

For additional changes and edits please refer to the Frequently Asked Questions (FAQ) document found on PHP's website at PHPMichigan.com.

Thank you for your continued support and the quality care you provide to our members. If you have any questions, please call your Provider Relations Team at 517.364.8316 or 517.364.8323 between 8a.m. and 5p.m., Monday through Friday.

Sincerely,

Robin Classens, Manager
Network Services